

Terms & Conditions of AGN Privilege Card Programme

A. Definitions

For the purpose of the Terms and Conditions, the following terms shall, unless otherwise specified, bear the following meanings:

1. "Benefits" means such benefits and privileges as may be extended by AGN from time to time. The benefits include, but not limited to, unlimited rounds of golf at discounted or free green fees at selected participating golf clubs in Malaysia and limited rounds of golf at all other participating clubs overseas listed in AGN Golfer's Handbook.
2. "Cardholder" means the person registered with the Programme (unless otherwise specified), and agreed to be bound by the Terms and Conditions as amended from time to time at the sole discretion of AGN.
3. "Voucher" refers to a valid voucher or document awarded under the Benefits to the Cardholder for the purpose of redeeming benefits and privileges offered under the Programme.

B. Programme

1. The Programme entitles you to enjoy the facilities and privileges as stipulated in the AGN Golfer's Handbook ("the Handbook") or in our official website.
2. The Programme allows the Cardholder to play unlimited golf without having to pay any green or only pay reduced fees at certain stipulated clubs. Cardholders are only required to pay for the usage of buggy and/or caddy and insurance. Cardholders are advised to obtain prior confirmation of fees and availability to avoid any disappointment.
3. The Programme is STRICTLY non-transferable and can be used only by the person whose name is imprinted on the card. AGN reserves the right to revoke the card or refuse an extension (if applicable) if any form of abuse of the card usage and/or inappropriate behaviour at the participating club is reported.
4. The Cardholder must notify AGN immediately of any change of address, personal details or if the card has been stolen or lost.
5. A RM50 service fee is chargeable for the replacement of a damaged or lost card. Stolen card is exempted provided a police report can be produced to that effect.
6. The Programme is valid for 363 days after which it shall expire and all its accorded privileges and/or Benefits are deemed expired.
7. Any misconduct, fraud or misuse pertaining to the Programme or Benefits will result in the immediate cancellation of the Cardholder's subscription.
8. The Cardholder is responsible to obtain updates from time to time regarding any changes to the Benefits provided by the Programme.
9. Information supplied by the Cardholder may be used by and shared between AGN and/or its business partners for administrative, public relations and marketing purposes, and where necessary, to operate and promote the Programme at AGN's sole and absolute discretion.
10. AGN reserves the right to: (i) suspend the Programme temporarily anytime without prior notice, and (ii) assign or sell the Programme to another company wherein all rights and obligations under the Programme without any consent sought from the Cardholder as long as the Benefits entitlement are protected, and to disclose or transfer all information of the Cardholder to a 3rd party for the purpose of co-branding, promotion and other business activities without prior approval from the Cardholder.

C. Programme Participating Clubs

1. The Programme shall guarantee at least 4 participating clubs in one country, or at least 1 participating club in each zone:
Northern Zone : Perlis, Kedah, Penang and Perak
Central Zone : KL, Selangor, Melaka, Negeri Sembilan and Pahang
Southern Zone : Johor
2. AGN reserves the right to add and/or remove any participating clubs from its listing as deemed necessary so as to optimise the golf round offerings without prior notice or approval from the Cardholder.
3. Cardholder must observe the respective club's policies with regards to proper attire, etiquette, booking procedures, handicap requirements, etc.

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4. The Handbook lists the Benefits of participating clubs that are under contract with AGN. The Cardholder is advised to pay special attention to the conditions stipulated in the Handbook.
5. Any cancellation must be made at least 24 hours prior to the tee-off time. Otherwise, a cancellation fee will be imposed according to the participating club's cancellation policy. This applies to golfers who do not show up at the tee-off time.
6. AGN and its agents shall not be responsible or liable for any participating clubs not honouring the Programme due to reasons beyond our control. We will, however, make every effort to offer an alternative option if so desired.

D. Benefits and Privileges

1. The Cardholder must present his/her card or the relevant Voucher in order to receive the Benefits.
2. Benefits and Voucher are neither refundable nor exchangeable for cash.
3. AGN reserves the right to substitute the Cardholder's choice of Benefits without prior approval or notification to the Cardholder.
4. Voucher is redeemable only during the specified validity period, after which unused or expired Voucher will not be honoured.
5. Voucher may be further subjected to the terms and conditions of the participating merchants or partners.
6. The Cardholder should visit www.agngolf.com to obtain updates on the Programme from time to time failing which the Cardholder is deemed to have accepted the changes to the Benefits provided in this Programme.
7. AGN shall not be liable in any way to the Cardholder, whether in contract or otherwise, for any direct or indirect loss or damage caused arising from:
 - a. Breach or failure by AGN or participating merchant(s) to perform any of the obligations set out in the terms and conditions;
 - b. Any error, omission, discrepancy or inaccuracy in any information provided by AGN or participating merchant(s), whether to the Cardholder or any person, and whether in any publication or as part of or in connection with the implementation, administration or conduct of the Programme;
 - c. Goods and services provided under or in relation to the Programme including all representatives and/or warranties thereto.

E. General

1. AGN provides no representation or warranty, whether expressed or implied towards the condition, suitability, quality, fitness or safety of goods and services extended under the Programme. AGN's business partners or any participating merchant under the Programme do not have any authority, expressed or implied, to make any representation, warranty or statement on behalf of AGN.
2. Words referring to the singular shall include the plural and vice-versa.
3. AGN reserves the right to change or vary at any time the terms and conditions of this Programme without prior notice.
4. All official correspondence or notices should be attentioned to:

Card Service Department

No. 12-H, Jalan Tandang, Section 51
46050 Petaling Jaya, Selangor
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